



HENLEY
ROYAL REGATTA

ESTABLISHED MARCH, 1839

Henley Royal Regatta Ticket Purchases: Confirmation of your order

1. Your purchase – Terms and Conditions

Please check your purchase carefully. Your tickets are only valid on the date indicated.

Tickets are non-transferable, non-refundable and cannot be replaced if lost, stolen, damaged or unavailable for any reason. We will void any tickets which have been transferred or resold. Please note that you do not have a right to cancel your purchase if you change your mind.

2. Cost and delivery

The cost of your tickets is as indicated on your order.

Delivery costs: Delivery will be by courier (Swift Couriers) or tracked mail to guarantee receipt. The standard charge of £5.50 applies for UK only. Additional costs apply to Europe and all other destinations. Deliveries will be made Monday to Friday and in exceptional circumstances we may require a signature on receipt. Any items which cannot be delivered for whatever reason will be returned to us and made available for collection from the Badge Office. UK Deliveries only: re-deliveries to alternative addresses will incur a further fee of £5.50.

Where you request ticket collection: Prior to Regatta, all items can be collected from the Badge Office. Please note that if you are buying Stewards' Enclosure badges you will be sent a collection card which you will need to bring with you.

If you are buying Regatta Enclosure tickets you will need to bring your receipt and photo identification. At the event, Regatta Enclosure badges can be collected from the Sales kiosk situated at the entrance to the Regatta Enclosure.

Please note that all car park labels must be collected before the first day of Regatta.

3. How to contact us

If you have a query regarding your order, or a complaint, in the first instance please telephone 01491 572153 or fax 01491 575509.

Alternatively you can write to us at Henley Royal Regatta, Regatta Headquarters, Henley-on-Thames, Oxfordshire, RG9 2LY. Our email address is badges@hrr.co.uk

4. Further information

All purchases are subject to our full terms and conditions, available at www.hrr.co.uk, and our Privacy Notice at www.hrr.co.uk/privacy-cookie-policy

Please also refer to the Visitor Guide included with your tickets, and our website, for important information about attending Regatta.